

<i>MONROVIA MEMORIAL HOSPITAL</i>	
Title: Health Equity Strategic Plan	Number:
Department: Administrative Manual	Page 1 of 3
Department Approval:	Initial Date: 8/25
Administration Approval:	Review/Revise Date: 10/25

Policy Statement:

The hospital leaders and the Governing Board fully support efforts to provide high quality and equitable care for all patients/families of the Hospital. Equity is a key organizational priority, and thus an important component of our strategic plan for our communities. We recognize that this effort requires long term, dedicated investments and key partnership with community-based organizations to address the social determinants of health and help us to promote equity-focused health care delivery system designed to meet the unique needs of our community.

Purpose: To improve patient health outcomes and reduce healthcare disparities through data-driven health equity interventions and quality services.

Procedure:

1. Standardized and Culturally Sensitive Data Collection

Objective: To ensure the collection of reliable and sensitive patient data that respects patient privacy and promotes accurate reporting.

Actionable Steps:

- **1.1 HCAI Compliance:** Utilize HCAI-recommended tools and guidelines for collecting demographic and HRSN data to ensure consistency and compliance with California regulations.
- **1.2 Staff Training:** Provide comprehensive training for all staff involved in data collection on culturally sensitive data collection techniques. This training will emphasize the importance and impact of collecting this data for improving care and patient outcomes.
- **1.3 Privacy and Security:** Safeguard patient demographic and HRSN data by adhering to strict privacy and data security protocols.

2. Data Analysis, Reporting, and Committee Engagement

Objective: To translate raw data into actionable insights and disseminate findings effectively to key stakeholders.

<i>MONROVIA MEMORIAL HOSPITAL</i>	
Title: Health Equity Strategic Plan	Number:
Department: Administrative Manual	Page 2 of 3
Department Approval:	Initial Date: 8/25
Administration Approval:	Review/Revise Date: 10/25

Actionable Steps:

- 2.1 Data Analysis: Conduct in-depth analysis of the collected demographic and HRSN data, stratifying findings by race, ethnicity, language, disability status, sexual orientation, gender identity, and payer source to identify specific disparities within the LTAC population.
- 2.2 Internal Reporting: Regularly provide reports on identified disparities and emerging trends to relevant internal stakeholders, (e.g. QAPI Committee).
- 2.3 Prioritization of Interventions: Based on committee discussions, prioritize specific areas for intervention, ensuring alignment with the overall health equity strategic plan and available resources.
- 2.4 Action Plan Development: Translate discussions and prioritized areas into concrete action plans with clear goals, timelines, and assigned responsibilities for implementing interventions.
- 2.5 Discharge Planning: Provide clear instructions and culturally appropriate materials to patients and their caregivers upon discharge, facilitating continued care and support.
- 2.6 Post-Acute Care Transitions: Ensure seamless transitions of care by coordinating with community resources and support services to address identified HRSNs and reduce readmission rates.
- 2.7 MMH follows the guidance for any external reporting requirements.

3. Ongoing Evaluation and Improvement

Objective: To continuously monitor the effectiveness of health equity initiatives, gather feedback, and comply with all required reporting to ensure sustained improvement and accountability.

Actionable Steps:

- 3.1 Performance Monitoring: Track key performance indicators related to health equity, such as patient satisfaction, quality of care measures, readmission rates, and HRSN resolution rates.

<i>MONROVIA MEMORIAL HOSPITAL</i>	
Title: Health Equity Strategic Plan	Number:
Department: Administrative Manual	Page 3 of 3
Department Approval:	Initial Date: 8/25
Administration Approval:	Review/Revise Date: 10/25

- 3.2 Continuous Improvement Initiatives: Utilize data and feedback to guide quality improvement initiatives, refine care practices, and update the health equity plan on an ongoing basis.
- 3.3 Compliance with Reporting Requirements: Adhere to California's AB 1204 requirements by submitting regular equity reports to HCAI, detailing structural measures and stratified core quality measures.

Reference:

1. California's Assembly Bill 1204
2. Health and Safety Code Sections 127370-127376